

## Qualification summary

This qualification has been designed for anyone who is pursuing a career in the Hospitality Industry by making you better prepared for a specific role in this sector. This in turn will give you an advantage when applying for jobs by making you “work ready”. Job roles could include, but are not restricted to:

- bar person/manager
- catering/restaurant manager
- chef
- cleaner
- concierge
- food processing operative
- housekeeper
- kitchen assistant/porter
- receptionist, etc.

As this qualification is 100% vocational you will learn about many aspects of the industry and gain valuable practical and teamwork skills. The qualification covers a range of topics such as:

- customer service
- serving food and drink
- healthy eating
- using kitchen equipment
- basic food preparation.

Having achieved this qualification, you could move on to a full Level 2 qualification in the hospitality industry including Apprenticeships or into employment.

This qualification does not require you to have any prior qualifications or levels of previous learning. There is no minimum age requirement for this qualification

## Qualification structure

To achieve this qualification, learners must achieve a minimum of 10 Credits, of which:

5 Credits must be achieved from the mandatory units

A minimum of 1 credit from Group B units

The remaining 4 credits can be achieved from either Groups B and/or C

Minimum Guided Learning Hours (GLH) are 84

Total Qualification Time (TQT) is 100

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# LETS Level 1 Award in Introduction to the Hospitality Industry (RQF)

## Group A - mandatory units

RQF Unit no.	LETS unit no.	Unit title	Credit value
M/502/4894	IEH01	Introduction to the Hospitality Industry	2
J/502/4898	IH01	Customer service in the Hospitality Industry	3

## Group B - optional units

RQF Unit no.	LETS unit no.	Unit title	Credit value
K/502/4957	IH02	Food Service	3
K/502/5008	IH03	Introduction to Healthy Eating	3
K/502/5042	IH04	Basic food preparation and cooking	3
L/502/5051	IH05	Preparing and serving drinks	3
A/502/5059	IH06	Introduction to food commodities	1
K/502/5073	IH07	Front Office Operations	3
A/600/1094	IH08	Housekeeping and guest services	3
T/502/5075	IH09	Using kitchen equipment	1

## Group C - optional units

RQF unit no.	LETS unit no.	Unit title	Credit value
F/502/4835	IH10	Serving Food and Drink	2
J/600/0711	IH11	Basic food preparation	2
Y/502/4808	IH12	Basic cooking	2
K/600/1091	IH13	Guest services in the hospitality industry	2
H/502/0132	IEH02	Food safety in catering	1

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